

Claims

1. A method of remotely controlling a destination terminal from an originating terminal said destination terminal having an associated signalling protocol client and an associated processor comprising the steps of:
- 5 (i) associating computer software code with at least one signalling protocol message;
- (ii) sending the signalling protocol message to the destination terminal from the originating terminal;
- (iii) executing the computer software code using the processor associated with the destination terminal in order that the originating terminal controls the destination terminal.
- 10 2. A method as claimed in claim 1 wherein said step (iii) of executing further comprises activating a security means at the destination terminal and executing the computer software code depending on the activated security means
- 15 3. A method as claimed in claim 1 wherein said computer software code is arranged to access information about the identity of the caller.
4. A method as claimed in claim 3 wherein said computer software code is further arranged to display the identity information at the destination terminal.
- 20 5. A method as claimed in claim 1 wherein said computer software code is arranged to access information about a priority level for a call associated with the signalling protocol message.
6. A method as claimed in claim 1 wherein said computer software code is arranged to detect whether the destination terminal is engaged, and if so to
- 25 clear the destination terminal in order that it is able to accept an incoming call associated with the signalling protocol message.

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- (i) providing a database comprising information about the identity of a plurality of originating terminals and a caller associated with each originating terminal;
 - (ii) initiating a call from an originating terminal to a destination terminal;
 - (iii) receiving information at the originating terminal about the identity of a caller and forwarding this information from the originating terminal to the database and updating the database with this information; and
 - (iv) accessing the identity of the caller associated with the originating terminal from the database and displaying that identity at the destination terminal.
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